

ONLINE RETURNS FORM

step one

Check you meet our returns conditons.

step two

Fill in the returns form below & return with your item(s) to the provided returns address below.

step three

Allow 7 working days for your return to be processed.

THANK YOU FOR SHOPPING WITH US

FULL NAME ON ORDER ORDER NUMBER #100..... EMAIL ADDRESS.....

Qty	Product Code	Size	Reason code	Refund (tick)	Exchange (tick)	Replacement product code/description	Replacement size

Return Codes: 1- Dislike fit 2- Doesn't suit me 3- Ordered multiple 4- Faulty 5- Poor quality 6- Arrived too late 7- Incorrect item recieved 8- Item not as expected

Returns Conditions:

- Returns can only be accepted if returned in their original packaging within 28 days of purchase.
- All item(s) must be returned unworn & in their original condition. We will only credit garments that are returned to us in a re-saleable condition.
- We cannot be held responsible for goods lost in transit. **We recommend that you use a tracked delivery service when returning items.**
- All return postage costs are the buyers responsibility, although replacement items will be sent back to you free of P&P charges.
- We will exchange any returned item for another provided that it is of the **same value** as the original ite.

View our full returns policy online at: www.doubletwo.co.uk/returns_refunds/

RETURNS ADDRESS:

Double TWO Ltd, P.O Box 1, Thornes Lane Wharf, Wakefield, West Yorkshire, WF1 5RQ.

CONTACT US:

✉ cservice@wsg.co.uk ☎ 01924 375 651